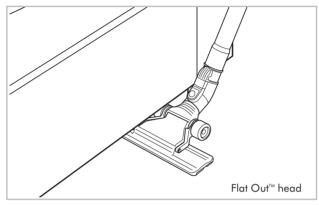
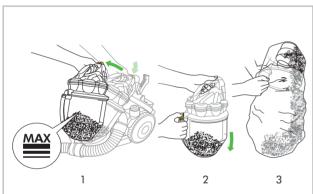
OPERATING MANUAL

DC 19

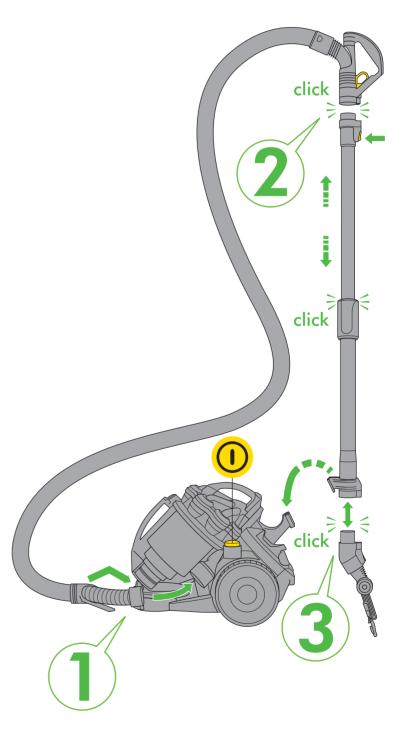






REGISTER
FOR YOUR
FREE 5 YEAR
GUARANTEE
TODAY





After registering for your free 5 year guarantee, your Dyson vacuum cleaner will be covered for parts and labour for 5 years from the date of purchase, subject to the terms of the guarantee.

If you have any query about your Dyson vacuum cleaner, call the Dyson Customer Care Helpline with your serial number and details of where/when you bought the vacuum cleaner. Your serial number can be found on your rating plate which is behind the clear bin. Most queries can be solved over the phone by one of our trained Dyson Customer Care Helpline staff.



3 EASY WAYS TO REGISTER FOR YOUR FREE 5 YEAR GUARANTEE







GENERAL SAFETY PRECAUTIONS

SAVE THESE INSTRUCTIONS

WHEN USING AN ELECTRICAL APPLIANCE, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

∧ WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- 1. Do not leave the Dyson vacuum cleaner when plugged in. Unplug from socket when not in use and before servicing.
- 2. Do not use outdoors or on wet surfaces. Suitable for dry locations only. Do not use to pick up water.
- 3. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the Dyson vacuum cleaner.
- 4. This Dyson vacuum cleaner is not intended for use by young children or infirm persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the Dyson vacuum cleaner to ensure that they can use the Dyson vacuum cleaner safely.
- 5. Use only as described in this manual. Use only Dyson recommended accessories and replacement parts. Do not carry out any maintenance other than that shown in this manual, or advised by the Dyson Customer Care Helpline. Contact the Dyson Customer Care Helpline when service or repair is required. Do not disassemble the Dyson vacuum cleaner as incorrect reassembly may result in an electric shock or fire.
- 6. Do not use with a damaged cable or plug. If the Dyson vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Customer Care Helpline. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified person in order to avoid a hazard.
- 7. Do not pull or carry by cable, use cable as a handle, close a door on cable, or pull cable around sharp edges or corners. Do not run the Dyson vacuum cleaner over cable. Keep cable away from heated surfaces. To avoid a tripping hazard wind the cable when not in use.
- 8. Always extend the cable to the red line but do not stretch or tug the cable.
- 9. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable.
- 10. Do not handle the plug or Dyson vacuum cleaner with wet hands.
- 11. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- 12. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts, such as the brush bar. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
- 13. Turn off all controls before unplugging.
- 14. Use extra care when cleaning on stairs. Do not work with the Dyson vacuum cleaner above you on the stairs.
- 15. Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they or their vapours may be present.
- 16. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- 17. Do not use without the clear bin and filter in place.
- 18. Hold the plug when rewinding onto cable reel. Do not allow the plug to whip when rewinding.
- 19. The use of an extension cable is not recommended.

READ AND SAVE THESE INSTRUCTIONS

THIS DYSON VACUUM IS INTENDED FOR HOUSEHOLD USE ONLY



Do not pull on the cable.



Do not store near



Do not use near



Do not run over



Do not pick up water or liquids



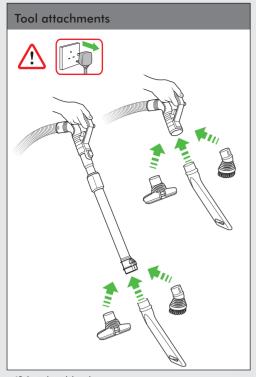
Do not pick up burning objects.

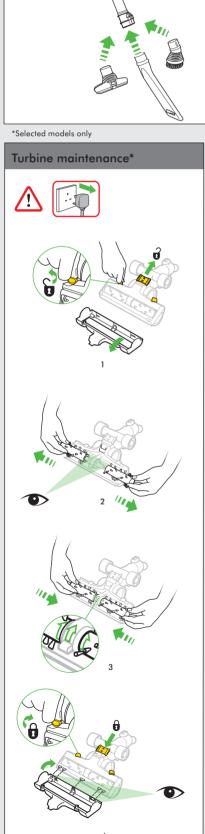


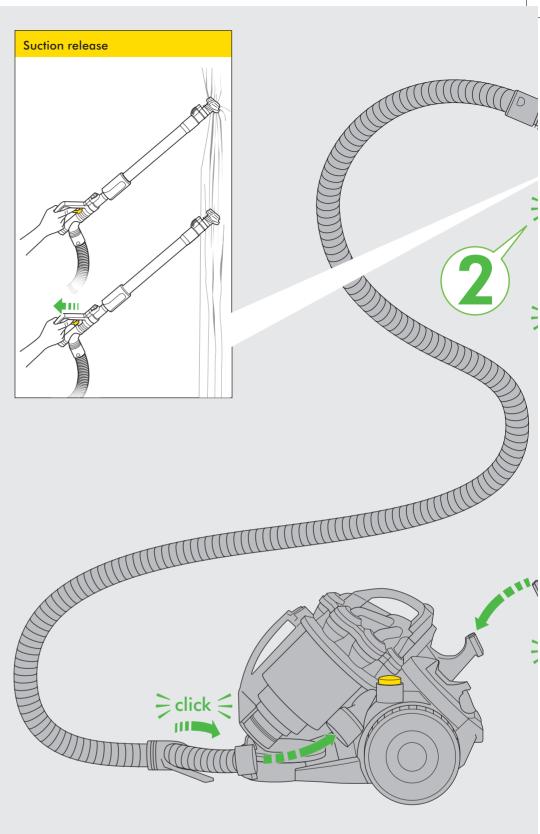
Do not use above you on the stairs.

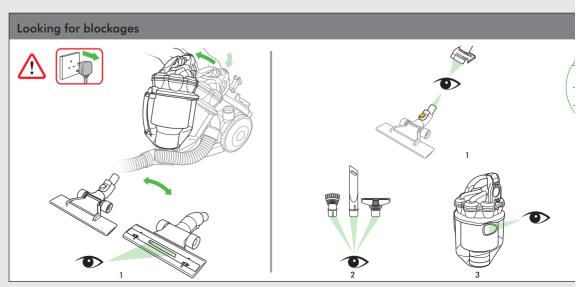


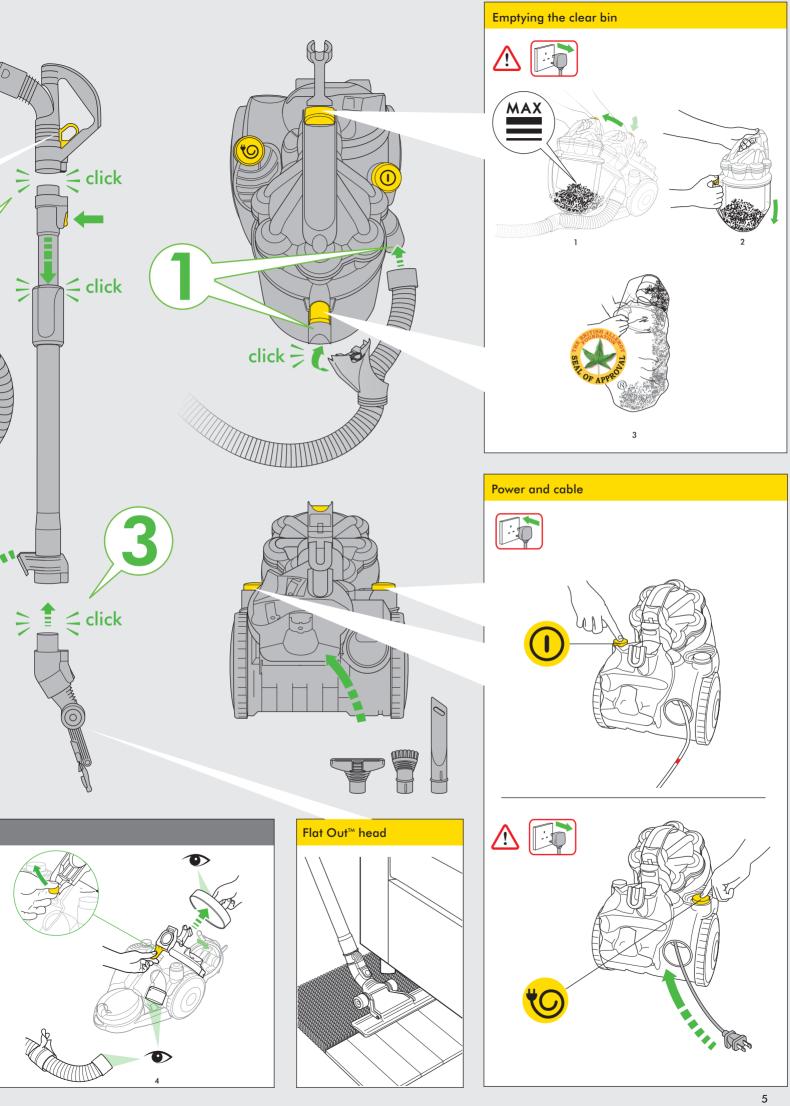
Do not put hands near the brush bar when the appliance





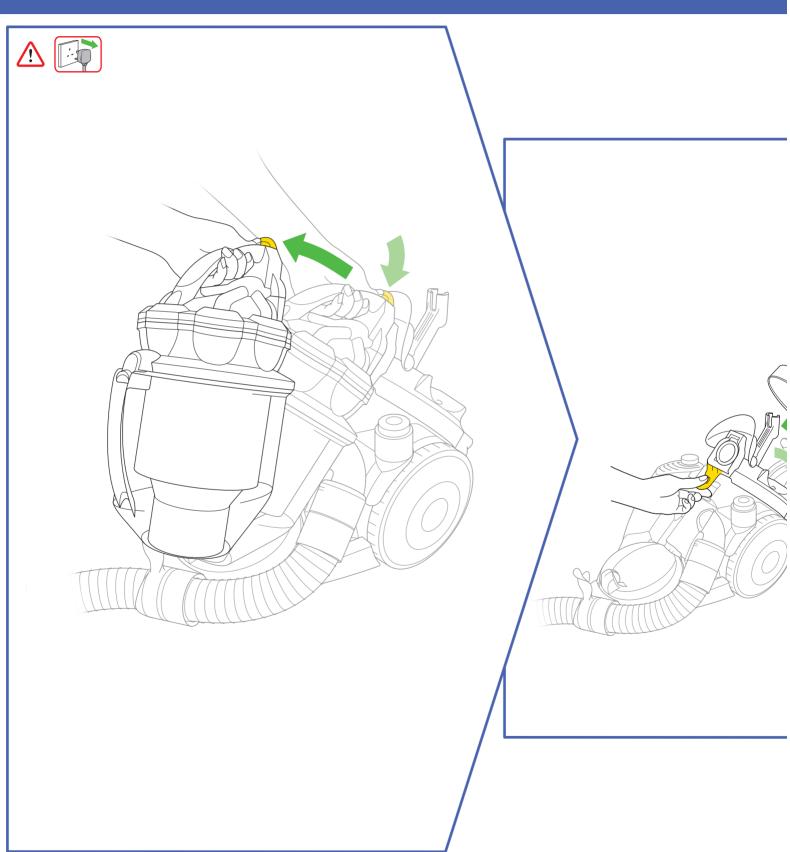




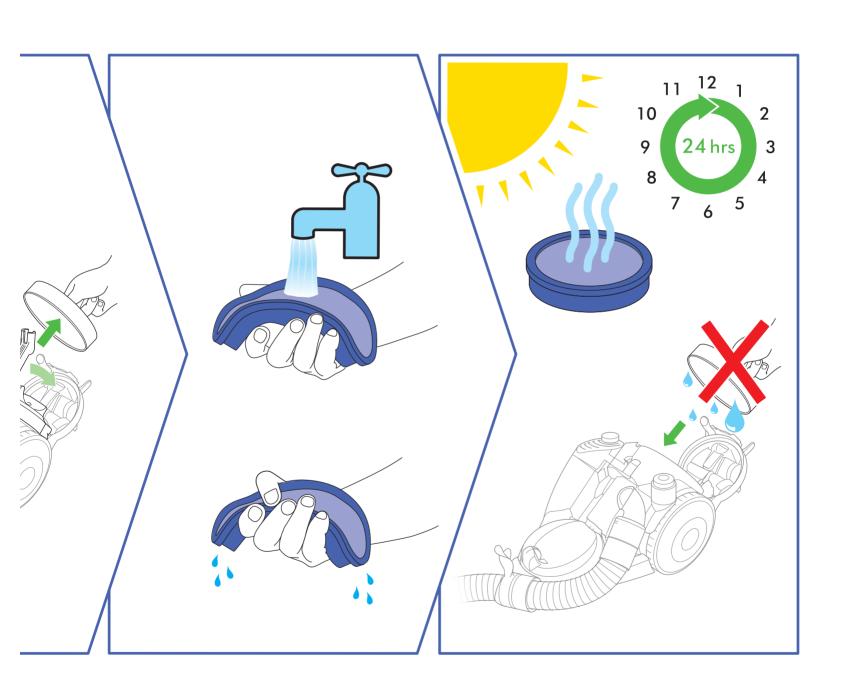


IMPORTANT! WASH FILTER





Wash filter with cold water at least every 6 months.



USING YOUR DYSON VACUUM

PLEASE NOTE:

- Fine dust such as plaster dust or flour should only be vacuumed in very small amounts. Do not use the vacuum cleaner to pick up sharp hard objects, small toys, pins, paper clips etc.

- Do not use the vacuum cleaner to pick up sharp hard objects, small toys, pins, paper clips etc.

 Consult your flooring manufacturer's recommended instructions before vacuuming and caring for your floorings, rugs and carpets. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming in hard floors mode and consulting with your flooring manufacturer.

 If used in a garage for car cleaning, care should be taken to wipe the soleplate and wheels with a dry cloth after vacuuming to clean off any sand, dirt or pebbles which could damage delicate floors.

 When vacuuming, certain carpets may generate small static charges in the clear bin. These are entirely harmless and not associated with the mains supply. To minimise any effect from this, do not put your hand or insert any object into the clear bin unless you have emptied it and rinsed it out with cold water.

 Only use parts recommended by Dyson, failure to do so could invalidate your guarantee. Do not use any lubricants, cleaning agents, polishes or air fresheners on any part of the Dyson vacuum cleaner is fitted with a thermal cut-out. If any part of the Dyson vacuum cleaner becomes blocked the machine may overheat and automatically shut off. If this happens, switch 'OFF' the Dyson vacuum cleaner and allow to cool before attempting to check the filter or for blockages. Clear any blockages before restarting. Store the vacuum cleaner indoors. Do not use or store this vacuum cleaner below O°C (32°F). Ensure that the vacuum cleaner is at room temperature before operating. Put the vacuum cleaner away after use with the cable stored safely, to prevent tripping hazards. tripping hazards.

EMPTYING THE CLEAR BIN

CAUTION:

- CAUTION:
 Switch 'OFF' the vacuum cleaner and unplug before emptying the clear bin. Empty as soon as the dirt reaches the level of the MAX mark do not overfill. To remove the clear bin from the vacuum cleaner, press the silver button at the rear of cyclone carrying handle. To release the dirt, press the silver button on the front of the clear bin and separate the cyclone unit from the clear bin. To minimise dust/allergen contact when emptying, encase the clear bin tightly in a plastic bag and empty. Remove the clear bin carefully and seal bag tightly, dispose as normal. Emptying into a bag is recommended for people with asthma and allergies.

 Do not use the vacuum cleaner without the clear bin in place.

CLEANING THE CLEAR BIN



CAUTION:

- Do not immerse the whole cyclone in water or pour water into the cyclones. Ensure clear bin is completely dry before replacing.

PLEASE NOTE:

- Do not use detergents, polishes or air fresheners to clean the clear bin. Do not put clear bin in a dishwasher.
 Clean the shroud with a cloth or dry brush to remove lint and dust.

WASHING YOUR FILTER



CAUTION:

- Switch OFF and unplug the vacuum cleaner before removing the filter.
 Ensure filter is completely dry before refitting to vacuum cleaner.
 It is important to check your filter regularly and wash at least every 6 months according
- to instructions, to maintain performance Please leave to dry completely for 24 hours

PLEASE NOTE:

- The filter may require more frequent washing if vacuuming fine dust.
 Do not use detergents to clean the filter.
 Do not put the filter in a dishwasher, washing machine, tumble dryer, oven, microwave or near a naked flame.

LOOKING FOR BLOCKAGES



CAUTION:

- Switch OFF and unplug the vacuum cleaner before checking for blockages. Beware of sharp objects when clearing blockages. Refit all parts of the vacuum cleaner securely before using.

PLEASE NOTE:

Clearing blockages is not covered by your vacuum cleaner's limited guarantee. If any part of your vacuum cleaner becomes blocked, it may overheat and then automatically shut off. Unplug the vacuum cleaner and leave to cool down. Clear blockage before restarting.

DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials and so should not be treated as household waste. To protect the environment please dispose of this product responsibly and recycle where possible.

GUARANTEE TERMS AND CONDITIONS

DYSON CUSTOMER CARE

If you have a question about your Dyson vacuum cleaner, call the Dyson Customer Care Helpline with your serial number and details of where and when you bought the vacuum cleaner, or contact us via the website. The serial number can be found on the main body of the vacuum cleaner behind the clear bin. Most questions can be solved over the phone by one of our Dyson Customer Care

Helpline staff.

If your vacuum cleaner needs service, call the Dyson Customer Care Helpline so we can discuss the available options. If your vacuum cleaner is under guarantee, and the repair is covered, it will be repaired at no cost.

PLEASE REGISTER AS A DYSON VACUUM OWNER

THANK YOU FOR CHOOSING TO BUY A DYSON VACUUM CLEANER.

- To help us ensure you receive prompt and efficient service, please register as a Dyson vacuum owner. There are 2 ways to do this:

 Dyson vacuum owner online at www.dyson.co.uk

 By calling the Dyson Customer Care Helpline.

 This will confirm ownership of your Dyson vacuum cleaner in the event of an insurance loss, and enable us to contact you if necessary.

LIMITED 5 YEAR GUARANTEE

TERMS AND CONDITIONS OF THE DYSON 5 YEAR LIMITED GUARANTEE.

WHAT IS COVERED

- The repair or replacement of your vacuum cleaner (at Dyson's discretion) if your vacuum cleaner is found to be defective due to faulty materials, workmanship or function within 5 years of purchase or delivery (if any part is no longer available or out of manufacture Dyson will replace it with a functional replacement part).

 Use of the vacuum cleaner in the country of purchase.

WHAT IS NOT COVERED

- Dyson does not guarantee the repair or replacement of a product as a result of:
 Normal wear and tear (e.g. fuse, belt, brush bar, batteries etc).
 Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the vacuum cleaner which is not in accordance with the Dyson
- Operating Manual.

 Blockages please refer to the Dyson Operating Manual for details of how to unblock your vacuum cleaner.

 Use of the vacuum cleaner for anything other than normal domestic household purposes.

- Use of parts not assembled or installed in accordance with the instructions of Dyson. Use of parts and accessories which are not Dyson Genuine Components. Faulty installation (except where installed by Dyson). Repairs or alterations carried out by parties other than Dyson or its authorised agents. If you are in any doubt as to what is covered by your guarantee, please call the Dyson
- Customer Care Helpline.

SUMMARY OF COVER

- The guarantee becomes effective at the date of purchase (or the date of delivery if this
- The guarantee becomes effective at the date of purchase (or the date of delivery if this is later).
 You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your vacuum cleaner. Without this proof, any work carried out will be chargeable. Please keep your receipt or delivery note.
 All work will be carried out by Dyson or its authorised agents.
 Any parts which are replaced will become the property of Dyson.
 The repair or replacement of your vacuum cleaner under guarantee will not extend the period of guarantee.
 The guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer.

- statutory rights as a consumer

ABOUT YOUR PRIVACY

ABOUT TOUR PRIVACT

Your information will be held by Dyson Limited and its agents for promotional, marketing and servicing purposes.

If your personal details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please let us know by contacting Dyson Limited, Tetbury Hill, Malmesbury, Wiltshire SN16 0RP England, or by calling the Dyson Customer Care Helpline on UK: 0800 298 0298 or ROI: 01 475 7109. Or you can email us at askdyson@dyson.co.uk.

For more information on how we protect your privacy, please see our privacy policy on www.dyson.co.uk

Maximum product weight 8.05kg.
Please note: Small details may vary from those shown.

IMPORTANT! WASH FILTER



Wash filter with cold water at least every 6 months.



Dyson Customer Care

If you have a question about your Dyson vacuum cleaner, call the Dyson Customer Care Helpline with your serial number and details of where and when you bought the vacuum cleaner, or contact us via the Dyson website. The serial number can be found on the main body of the vacuum cleaner behind the clear bin.

UK Dyson Customer Care askdyson@dyson.co.uk 0800 298 0298

Dyson Ltd, Tetbury Hill, Malmesbury, Wiltshire SN16 ORP.

ROI Dyson Customer Care askdyson@dyson.co.uk 01 475 7109

Dyson Ireland Ltd, Unit 10 Greenogue Business Park, Rothcoole, Dublin 24



dyson

GUARANTEE FORM

Serial number											
Date of purchase / /					Country of purchase				UK ROI		
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Title S	urname										
First name											
Address											
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As a Dyson vacuum cleaner owner, you can hear about Dyson inventions, services and products before				We sometimes ask other companies (such as market researchers) to contact owners on our behalf. We do this to get feedback on ideas or							
anyone else. If it's okay t know how we may do th		ase let us		ask you	to try new	products	and sei	vices. Wo	ould this	be okay?	
By mail	Yes	No		Yes		No					
By phone	Yes	No		103		. 10					
By email	Yes	No									
By text message	Yes	No									
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3 EASY WAYS TO REGISTER YOUR FREE 5 YEAR GUARANTEE



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REGISTER BY PHONE Call our dedicated Helpline Open 7am–10pm. 7 days a week. UK 0800 298 0298 ROI 01 475 7109

